

IDENTITY PROTECTION

Assist America gives you Identity Protection

Because your company has Assist America, your employees are protected from the often devastating consequences of identity theft with Identity Protection, a program that helps prevent theft of an employee's personal data, and restores its integrity if it is used fraudulently.

Identity Fraud Protection



The best way to handle identity theft is to avoid it in the first place. Assist America Identity Protection offers different tools to safeguard an employee's good name and credit history.

Credit Card and Document Registration with Lost and Stolen Assistance

By calling ID Protection's telephone number below, an employee can store information from credit cards, banks and important documents in one safe, centralized location.

If any of the registered items become lost or stolen, retrieving the information is fast and simple—and the resolution process of canceling and replacing the cards and documents can begin immediately by simply calling our 24/7 number.

Internet Fraud Monitoring via Card Patrol

Once an employee registers credit/debit card information on our secure site, Identity Protection uses real-time web crawling technology to monitor any sign of the cards on underground chat rooms, websites and blogs where thieves trade and sell stolen data. If we find any serial numbers or personal information on these web portals, we automatically send out an alert to the employee, providing enough time to foil a thief's attempt to use the data.

Employees wishing to register cards should [click here](#) and enter their Assist America reference/membership number (01-AA-SUL-100101). There will be a link to our secure provider, Card Patrol, which will require the entry of an access code for extra safety. **That access code is 18327.**

Identity Fraud Support



24/7 Fraud Fighting

If an employee becomes a victim of identity theft, or even suspects it may have occurred, a single toll-free call anytime, day or night, is all that is necessary to put our professional fraud support team into action. The employee will be assigned a dedicated Fair Credit Reporting Act (FCRA)-certified caseworker who will act as a trusted guide through the maze of forms and agencies, provide a customized Identity Fraud Support Service Kit, and work together with the employee to assist in speeding up the ID restoration process and helping prevent future incidents.

Any employees who suspect fraudulent activity in association with their identity can call our 24/7 domestic toll-free number: **1-877-409-9597** or if calling from overseas: **1-614-823-5227**. Our caseworkers act as partners to bring about speedy problem resolution and restore peace of mind.

EMPLOYERS:

Would you like a downloadable PDF explaining the Assist America Identify Protection program to distribute to your employees?

Visit www.assistamerica.com/sunlife.

Log in with your Assist America reference number (01-AA-SUL-100101) and click on the "Employee Communication" link(s).

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www.assistamerica.com